

From: Anonymous [mailto:no-reply@wufoo.com]

Sent: Thursday, April 17, 2014 5:46 PM

To: edwilliams@williamsfacialsurgery.com

Subject: Survey 2 - Williams Center

Did the receptionist answer the phone in a pleasant manner? *	Yes
Was the Patient Care Coordinator available to answer your questions? *	Yes
Were the answers given to you helpful? *	Yes
If you requested that information did you receive it in a timely manner? *	Yes
Were you greeted in a friendly and professional manner? *	Yes
Were you seen in a timely manner? *	Yes
Do you feel that all your questions were answered satisfactorily? *	Yes
Do you feel that the services provided through our office were fully explained to you? *	Yes
Would you recommend our doctor to a friend or relative that is interested in elective surgery? *	Yes
How would you rate your overall experience at The Williams Center? *	Excellent
Please select the physician you had your consultation with: *	Alain Polynice, MD
Please list any general comments or suggestions:	From the moment you step into the William's Center, the experience is completely professional and the atmosphere a comforting one. Whether your focus is facial, body, or services offered by the rejuva center, you have arrived at the perfect cosmetic center. You are treated with sensitivity and great client service not only from the Doctors, but from the highly professionally trained staff. The entire staff is client focused, sensitive to your every question and their technology is above all else. Thank you!!!