

From: Anonymous [mailto:no-reply@wufoo.com]

Sent: Thursday, May 08, 2014 1:37 PM

To: edwilliams@williamsfacialsurgery.com

Subject: Survey 2 - Williams Center

Did the receptionist answer the phone in a pleasant manner? * Yes

Was the Patient Care Coordinator available to answer your questions? * Yes

Were the answers given to you helpful? * Yes

If you requested that information did you receive it in a timely manner? * Yes

Were you greeted in a friendly and professional manner? * Yes

Were you seen in a timely manner? * Yes

Do you feel that all your questions were answered satisfactorily? * Yes

Do you feel that the services provided through our office were fully explained to you? * Yes

Would you recommend our doctor to a friend or relative that is interested in elective surgery? * Yes

How would you rate your overall experience at The Williams Center? * Excellent

Please select the physician you had your consultation with: * Alain Polynice, MD

Please list any general comments or suggestions: Was very happy with Jackie - she's a lovely lady and was so helpful and professional, as well as warm and friendly.
Sincerely,
